



U25 – ONE STOP SHOP

A Viennese initiative to support
unemployed youngsters and young adults
from 15 -25 on their way (back) into the labour market

STARTING POINT

Challenge



ABOUT 21.500 YOUNGSTERS FROM 15 - 25 ARE DEPENDENT ON PUBLICLY FUNDED MINIMUM INCOME

WMS-Beziehende nach Altersgruppen im Jahresdurchschnitt	2018	2019	Veränderung zum Vorjahr	
			absolut	in Prozent
0-14	41.071	39.666	-1.405	-3%
15-18	8.560	8.460	-101	-1%
19-25	15.304	13.028	-2.277	-15%
26-35	23.621	21.366	-2.256	-10%
36-45	18.220	17.480	-740	-4%
46-55	15.045	14.414	-632	-4%
56-60	6.729	6.836	107	2%
61-65	5.103	5.239	136	3%
66+	8.917	9.212	295	3%
Gesamt	142.571	135.698	-6.873	-5%

Quelle: MA 40 Berichtswesen, Grundlagenarbeit und Controlling

- Seeking job
- Often without Hauptschulabschluss (a certificate of secondary school)
- Often without an apprenticeship
- And/or live within a family depending on social welfare

The Austrian Social Welfare System

- **Nationwide Insurance**
unemployment benefits (AMS – Arbeitsmarkt Service) part of the social insurance system
- **Federal Social Welfare (Vienna)**
Needs based minimum benefit system
(MA40 Wiener Mindestsicherung)
part of the social welfare system

Social Insurance

- Medical insurance
- Casualty insurance
- Pension insurance
-
- **Unemployment insurance**

Social Care

- Victim assistance
- Benefits for military services
- Benefits for war victims
- Compensation for crime victims
- Care services

Social Welfare

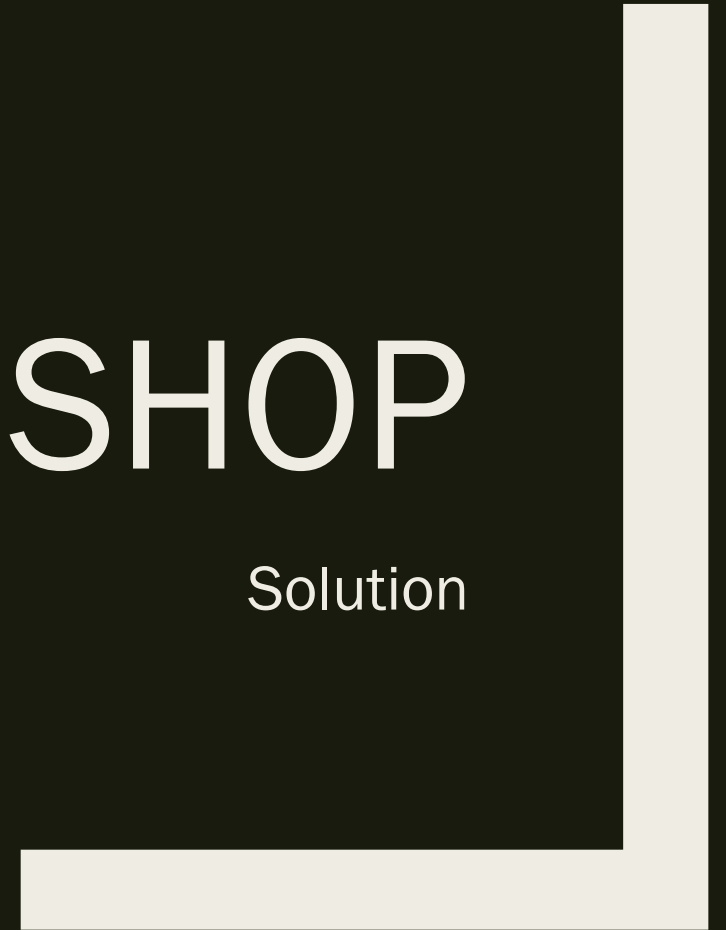
- **Needs based minimum benefit system**
- Social assistance
- Compensatory allowance

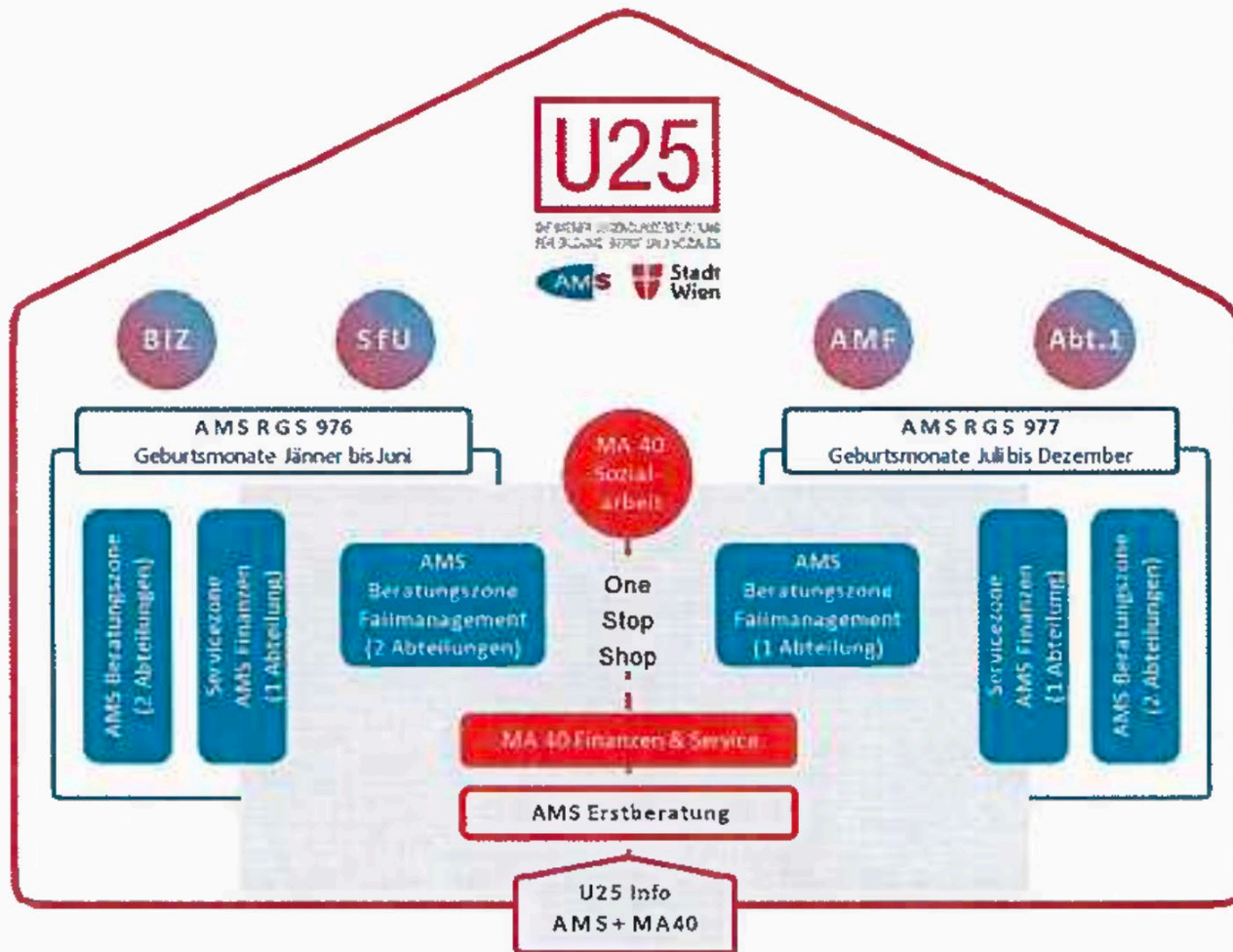
The Aim

- Avoid permanent dependence on social welfare
- Integrate about 10.000 young people into the labour market
- Reduce the maximum days of social support
- Individual case management
- All needs and informations (social, financial, educational, apprentic, jobs) in one place

THE ONE STOP SHOP

Solution



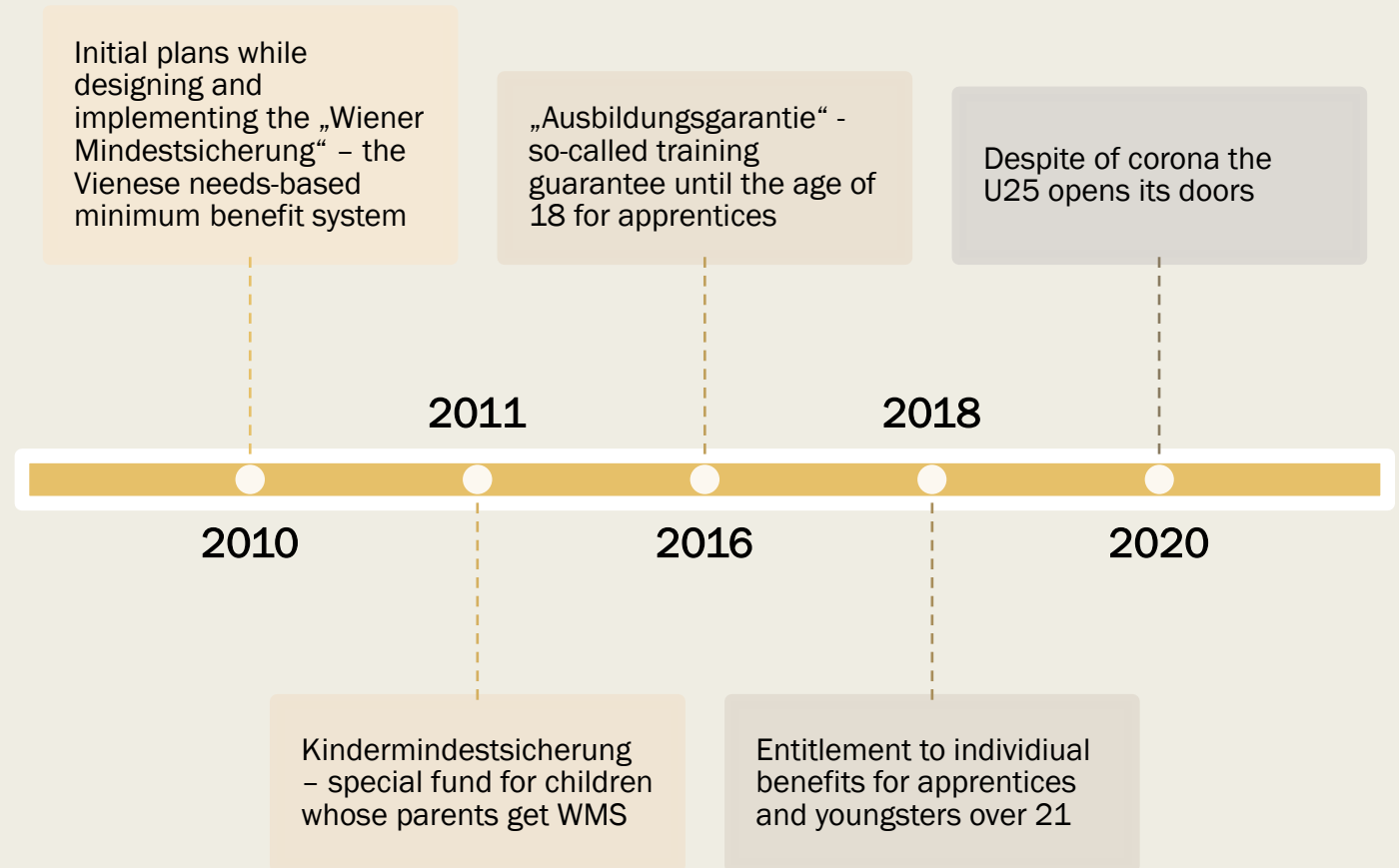


Organigramm U25

The complex construction of two institutions in one place

- The federally administered Arbeitsmarktservice AMS and
- The municipally administered MA40

How it was implemented





AMS

Stadt
Wien

U25

12., Lehrbachgasse 18

13.000 m²

100 employees of MA 40 und

240 employees of AMS Wien

youth friendly design

eyeoche

U25

ARBEIT. BILDUNG. SOZIALE
WIENER JUGENDUNTERSTÜTZUNG
GEMEINSAM FÜR JUNGE MENSCHEN IN WIEN



GEMEINSAM

für junge Menschen in Wien

What do they find here ?

Work

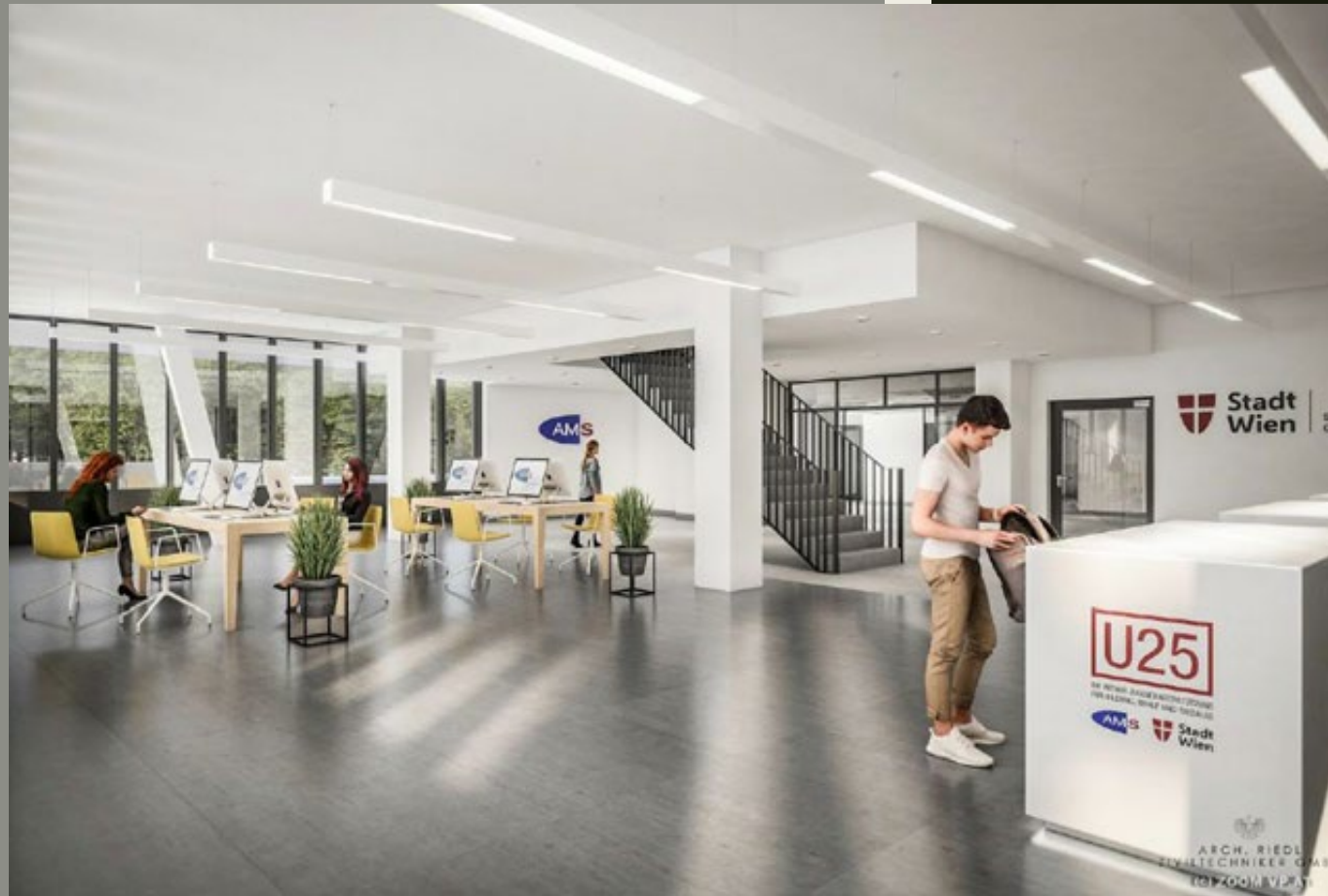
- Information for apprenticeship - seekers
- Occupation orientation and vocational counselling
- Workshops and information
- Support in how to gain skills needed for certain jobs
- Help arranging apprenticeships for individuals
- Employment service

Finances

- Information and support to apply to the Viennese social fare
- Dept counselling

Social support

- Housing
- Psychological support
- Advice in matters pertaining to labour law and social law



Thank you for
your attention!